

Appointment Manager



Automate the Management of Appointments to Boost Revenue

When clients, customers or patients fail to show up for appointments your business is disrupted and you lose revenue. Now you can automate SMS appointment alerts to clients, customers and patients to limit 'no shows' and late cancellations and maximise hourly revenue and meeting productivity.

SMS appointment alerts reduce the number of wasted appointment time slots. The number of people who simply forget their appointment is significantly reduced and those people who cancel normally do so with enough notice to allow you to refill the time slot.

With Nobleheart's Appointment Management Application there is no need to pay for expensive applications or maintenance fees. You simply pay for the SMS alerts that you send.

Once you have configured the timing and content of the alert message Nobleheart's Appointment Management Application automates the sending of the alert(s) and updating of appointment status. This means a real cost saving to your business because employees are not spending time making expensive reminder phone calls.

Stay in touch with your clients!

- ✓ No Application Fees
- ✓ No Setup Fees
- ✓ No Monthly Fees
- ✓ Pay just 20 cents per SMS
- ✓ Multi User
- ✓ Appointment Scheduler
- ✓ Online Web Application
- ✓ Get going in minutes

Configure when SMS Alerts are sent

- When an appointment is created
- When an appointment is changed
- Reminder 1-3 days before the appointment
- Reminder 0-4 hours before the appointment

Appointment Grid

User Name	07:00	07:15	07:30	07:45	08:00	08:15	08:30	08:45	09:00
Dr Joyce	Check-Up Justin Car	Check-up Justin Car		Check-up Amanda	Check-Up Dane	Check-up Beck		Check-Up Anne	Check-Up Elizabeth
Dr Marcou	Check-Up Lynne			Check-Up Roslyn	Check-Up Jay		Check-Up Beck	Check-Up Beck	
Dr Humphries	Check-Up Narelle		Check-up Courtney		Checkup Lynne			Check-Up Catriona	Check-Up Jessica
Dr Legudi		Check-up Sue		Check-Up Shalini	Check-Up Justin Car	Check-Up Lee	Check-Up Marilyn	Check-Up Jessica	
Dr Singh	check-Up Emma	Check-Up Jean		Check-Up Marilyn		Check-Up Jo			Check-Up Dane
Dr Barrett		Check-Up Beck		Check-Up Lee		Check-Up Catriona	Check-Up Jean		Check-Up Amanda
Dr Lau	Check-Up Beck	Check-Up Yvonne		Check-Up Emma	Check-Up Anne			Check-Up Jean	
Dr Taffe	Check-up Becc	Check-Up Roslyn	Check-up Beck		Check-Up Eli	Check-Up Paula			Check-up Karissa

Application Features Include

- Appointment lists and other features for ease of user reference and record keeping.
- Greater control over whether a client, customer or patient is going to turn up using the appointment status and list features which prompt the receiver of the SMS alert to reply and update the appointment status.
- Schedule appointments in 15, 30 or 60 minute intervals.
- A source address can be applied to SMS alert so message comes from someone not a number.

SMS Messaging Outlook Plug-in

You can also send SMS messages to your Outlook contacts with our SMS Messaging Outlook Plug-in. This is an easy to use and cost effective way to contact clients, customers or patients on an ad hoc basis to advise of appointment cancellations or to notify details of a special deal on offer or a meeting opportunity. SMS replies from contact recipients come back directly to your Outlook Inbox.

Got any Questions?

1300 006 416

connected@nobleheart.com.au

www.nobleheart.com.au



Why Choose Us?



Because we give the kind of service you just can't get from the big telcos.



One Bill

We're a full service telecommunications provider meaning we can provide all your communications on one single bill. So that's one simple payment per month and one company to deal with. Just makes life simple.



Direct Contact

When you're with us you'll have our direct contact details so if you've got a question you know who to come to. It's the kind of personal service the big telcos just can't offer. Their loss, your gain.



Choice of Networks

We know reliability is crucial, it's just got to work. So we only partner with the tier 1 networks so you get the service you're paying for, in more places. And better still, we can offer the network that suits you, not us.



A Communications Partner

We believe in being a valued partner to our clients by offering honest and straightforward advice. We don't make the sale and run, we're here to stay, and we're here to do whatever we need to keep you happy.

Things You Should Know

1. The Appointment Manager Application is only available to contracted business fixed line customers of Nobleheart. 2. Prices quoted exclusive of GST.

Got any Questions?

 **1300 006 416**

 **connected@nobleheart.com.au**

 **www.nobleheart.com.au**

