

11 November 2013

MOBILE ROAMING RATES COMING DOWN

The zoning of overseas countries for mobile roaming purposes has been rationalised and most countries re-rated. From 22 November 2013 most mobile roaming rates, certainly those applying in our major international trading partners, for calls made and received while overseas and for 3G data used overseas will come down. Please review the Tables below to determine the rates applicable to the countries in which you may be traveling.

Post-Paid Auto-Roam Rates Applying From 22 November 2013	Zone 1	Zone 2	Other [Sat, Aero, Marine]
National Voice Calls Within The Same Country (Per Minute)	\$1.29	\$2.58	\$5.16
International Voice Calls Outside The Country You Are In (Per Minute)	\$1.29	\$2.58	\$5.16
To Receive Voice Calls (Per Minute)	\$1.29	\$2.58	\$5.16
National Video Calls Within The Same Country (Per Minute)	\$1.29	\$2.58	\$5.16
International Video Calls Outside The Country You Are In (Per Minute)	\$1.29	\$2.58	\$5.16
To Receive Video Calls (Per Minute)	\$1.29	\$2.58	\$5.16
Flagfall (Per Outgoing Voice And Video Call)	\$0.00	\$0.00	\$0.00
SMS To A Australian Number (Per 160 Characters)	\$0.65	\$1.29	\$1.29
SMS To A Non-Australian Number (Per 160 Characters)	\$0.65	\$1.29	\$1.29
To Receive SMS	\$0.00	\$0.00	\$0.00
MMS To An Australian Number (Per Message)	Standard Domestic MMS Rate+ Data @ \$0.065/10kb	Standard Domestic MMS Rate + Data @ \$0.13/10kb	Standard Domestic MMS Rate + Data @ \$20.00 Per Mb
MMS To A Non-Australian Number (Data Per Mb)	Standard International MMS Rate+ Data @ \$0.065/10kb	Standard International MMS Rate + Data @ \$0.13/10kb	Standard International MMS Rate + Data @ \$20.00 Per Mb
To Receive MMS (Per Message)	\$0.65	\$1.29	\$20.00 Per Mb
GPRS/3G Data (Per 10kb)	\$0.0065	\$0.0130	\$0.206

All rates listed in \$AUD. Voice & video calls rates are shown per minute and charged with an initial increment of 60 seconds and per 30 seconds thereafter. GST does not apply to roaming charges (with the exception of the standard SMS, MMS, international SMS and international MMS rates).

When the user makes a call or sends an SMS you will be charged the rate for the zone the call is made from. You pay the zone rate for receiving calls in the country in which the user is roaming.

ZONE 1

GREECE
 NETHERLANDS
 BELGIUM
 FRANCE
 SPAIN
 HUNGARY
 BOSNIA & HERZEGOVINA
 CROATIA
 SERBIA
 ITALY
 ROMANIA
 SWITZERLAND
 CZECH REPUBLIC
 SLOVAK REPUBLIC
 AUSTRIA
 UNITED KINGDOM
 DENMARK
 SWEDEN
 NORWAY
 FINLAND
 LITHUANIA
 LATVIA
 ESTONIA
 RUSSIA
 UKRAINE
 BELARUS
 POLAND
 GERMANY
 GIBRALTAR
 PORTUGAL
 LUXEMBOURG
 IRELAND
 ICELAND
 ALBANIA
 MALTA
 CYPRUS

ZONE 2

MEXICO
 JAMAICA
 FRENCH GUIANA
 ANTIGUA
 BERMUDA
 NETHERLANDS ANTILLES
 DOMINICAN REPUBLIC
 TRINADAD & TOBAGO
 LEBANON
 JORDAN
 SYRIA
 IRAQ
 KUWAIT
 SAUDI ARABIA
 YEMEN
 OMAN
 UNITED ARAB EMIRATES
 ISRAEL
 PALESTINE
 BAHRAIN
 QATAR
 IRAN
 EGYPT
 ALGERIA
 MOROCCO
 TUNISIA
 SENEGAL
 MAURITANIA
 MALI
 GUINEA
 IVORY COAST
 BURKINA FASO
 NIGER
 MAURITIUS
 LIBERIA
 SIERRA LEONE

OTHER [SAT, AERO, MARINE]

MARINE AND SATELLITE

ZONE 1

GEORGIA
ARMENIA
BULGARIA
TURKEY
FAROESE ISLAND
GREENLAND
SLOVENIA
MACEDONIA
LIECHTENSTEIN
MONTENEGRO
CANADA
UNITED STATES
GUAM
AZERBAIJAN
KAZAKHSTAN
BHUTAN
INDIA
PAKISTAN
AFGHANISTAN
SRI LANKA
MONGOLIA
NEPAL
UZBEKISTAN
TAJIKISTAN
KYRGYSTAN
JAPAN
KOREA
VIETNAM
HONG KONG
MACAU
CAMBODIA
LAOS
CHINA
TAIWAN
BANGLADESH
MALDIVES

ZONE 2

GHANA
NIGERIA
CHAD
CAMEROON
GABON
CONGO
CONGO (DRC)
ANGOLA
GUINEA BISSAU
SEYCHELLES
SUDAN
ETHIOPIA
KENYA
TANZANIA
UGANDA
MOZAMBIQUE
ZAMBIA
MADAGASCAR
REUNION
ZIMBABWE
NAMIBIA
MALAWI
BOTSWANA
SOUTH AFRICA
SOUTH SUDAN
BELIZE
GUATEMALA
EL SALVADOR
COSTA RICA
PANAMA
PERU
ARGENTINA
BRAZIL
CHILE
COLUMBIA
VENEZUELA

ZONE 1

MALAYSIA
NORFOLK ISLAND
INDONESIA
TIMOR
PHILIPPINES
THAILAND
SINGAPORE
BRUNEI
NEW ZEALAND
PAPUA NEW GUINEA
TONGA
SOLOMON
VANUATU
FIJI
NEW CALEDONIA
TAHITI
COOK ISLANDS
SAMOA
PAULAU

ZONE 2

BOLIVIA
GUYUM
PARAGUAY
URUGUAY

3G roaming requires compatible mobiles/devices to use GPRS and 3G data. To make and receive video calls, both calling and receiving parties require a 3G mobile and must be located in a 3G coverage area on a network that supports video calling.

WARNING: Prudent Use of Your Mobile Phone or 3G Data Service When Overseas

Notwithstanding that the international roaming rates are coming down they may still be more expensive than rates charged by local country carriers for services contracted directly in the country you are visiting. We always recommend that where practical, and subject to local pricing, you use pre-paid mobile and data services provided by a carrier operating in the country in which you are travelling, particularly if you will be staying in that country for some time. Also take steps such as turning off your handset's data roaming function and other features that may cause the phone to constantly make contact with the network.

Please do not hesitate to contact me if you have any questions in regard to the mobile roaming rates or the services that we supply or that we could supply to you.

Regards
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