

ADSL2+ Business Broadband



Business Grade Reliability on Australia's Biggest Network

- ✓ Australia's biggest ADSL2+ network
- ✓ Static IP address for networking
- ✓ Core network Availability of 99.6%
- ✓ Service Level Agreements (SLAs)
- ✓ FREE upgrade to higher plan anytime
- ✓ Pre-configured Modem/Router
- ✓ Australian based technical support team
- ✓ 10 email addresses
- ✓ Monitor your data usage online



SLAs with guarantees and rebates

We're confident of delivering Business Grade performance that won't let you down, but if for some reason we don't live up to it, we put money back into your pocket. Guaranteed.

Choose how much data you want.

Just select how much data you need over a month dependent on how often you use the internet and how much data you download.

A network with stability & service

Our network has been designed specifically for businesses. Our Australian based Helpdesk support team are all engineers in their own right so should you ever have questions about your Internet service, they will be able to help quickly and knowledgeably.

Choose Your Plan

Monthly Plans	Specialist 50 GB	Professional 100 GB	Executive 250 GB	Elite 500 GB	Unlimited
ADSL2+ Broadband	\$79.95	\$89.95	\$99.95	\$119.95	\$129.95
Min Cost (12 mths)	\$959.40	\$1,079.40	\$1,199.40	\$1,439.40	\$1559.40
Included Data Cost/GB	\$1.60	\$0.90	\$0.40	\$0.24	N/A
Excess Data (GB)	\$5.50	\$5.50	\$5.50	\$5.50	\$5.50

Choose Your Modem / Router

Modems	NB604	NB604N
		
Description	Basic ADSL2+ Modem	ADSL2+ Modem with 4 Cable Ports and WIFI
Price	\$99	\$159

All prices quoted above Inc GST.

Got any Questions?

 **1300 006 416**

 **connected@nobleheart.com.au**

 **www.nobleheart.com.au**



Why Choose Us?



Because we give the kind of service you just can't get from the big telcos.



One Bill

We're a full service telecommunications provider meaning we can provide all your communications on one single bill. So that's one simple payment per month and one company to deal with. Just makes life simple.



Direct Contact

When you're with us you'll have our direct contact details so if you've got a question you know who to come to. It's the kind of personal service the big telcos just can't offer. Their loss, your gain.



Choice of Networks

We know reliability is crucial, it's just got to work. So we only partner with the tier 1 networks so you get the service you're paying for, in more places. And better still, we can offer the network that suits you, not us.



A Communications Partner

We believe in being a valued partner to our clients by offering honest and straightforward advice. We don't make the sale and run, we're here to stay, and we're here to do whatever we need to keep you happy.

Things You Should Know

1. All prices are quoted inclusive of GST. 2. Business Broadband Minimum commitment over 12 months is as follows; \$959.40 (50GB plan), \$1079.40 (100GB plan), \$1199.40 (250GB plan), \$1439.40 (500GB plan), \$1559.40 (Unlimited plan). 3. FREE install for new services that have never previously been active with another provider. 4. Fast chum fee of \$44 applies for services churned from any provider who participates in the DSL/SSS transfer scheme. 5. Early termination fee, if you choose to cancel your service or it is disconnected for any reason within the 12 month contract term you will be charged an early termination fee of \$121. 6. Not available to all customers in all areas. "Fastest" Business Broadband will deliver speeds of up to 20Mbps at selected exchanges where ADSL2+ is available and up to 8Mbps/384kbps in all remaining ADSL enabled exchanges. 7. DSL Speeds are theoretical maximum speeds based on Telstra tests. Actual speeds may be less due to a number of factors including network configuration, line quality & length, exchange type, customer premises, interference, traffic, hardware and software. About 70% of customers on the 8Mbps plan can access speeds around 6Mbps or more. About 50% of customers on the 20Mbps plan can access speeds around 10Mbps or more. Some existing customers may need to purchase a new modem to achieve speeds in excess of 8Mbps. 8. Usage means monthly download data transfer, 1 Gigabyte = 1024 Megabytes or part thereof. 9. Excess data charged at \$5.50 per GB in 1 Megabyte increments. 10. Static IP address provided with the service. 11. Network Uptime guarantee of 99.6%. 12. Rebate calculated as 1 day of service access fee credited for each hour of network downtime over and above the guaranteed level. Network downtime does not include faults in the underlying telephony services from the exchange to the customer premises or any faults in the customers own network. Rebate must be claimed using our Standard Rebate Application Form within 3 months. Rebate will be applied as a credit against your bill. 13. Acceptable Usage Policy Applies.

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