

Business Bundle Plans



Reliable, Super-fast Internet for Businesses

- ✓ Huge data allowances
- ✓ Line rental included
- ✓ Included National calls
- ✓ Provided on Australia's biggest network
- ✓ Keep the same number
- ✓ Choose between email or paper bills
- ✓ Manage your account online
- ✓ Friendly customer service



Save \$\$\$ on your telco bills by bundling your internet and phone services.

By bundling services together you can save money on your telecommunication needs for your business. Your services will come through on the same bill. An easy way to save!

Simple bundles for all types of businesses including phone line and internet.

Doing Business just got a lot simpler. With our range of fixed line plans you can be sure to control your costs and keep in contact with customers, suppliers and staff members.

Choose Your Plan

Plan	Data Included	Access	Min Cost (12 mths)	Local	National	13/1300	Telstra Mobiles	F2M - Other network
Business Super Bundle	250GB	\$99.95	\$1,119.40	FREE	FREE	FREE		37c per min 45c Connection
Business Starter Bundle	50GB	\$79.95	\$959.40			35c per call	37c per min	

If you have chosen an unshaped plan, excess data used will be charged at \$5.50 per GB in 1 Megabyte Increments.

Choose Your Modem / Router

Modems	NB604	NB604N
Description	Basic ADSL2+ Modem	ADSL2+ Modem with 4 Cable Ports and WIFI
Price	\$99	\$159

Got any Questions?

☎ **1300 006 416**

✉ connected@nobleheart.com.au

🌐 www.nobleheart.com.au



Why Choose Us?



Because we give the kind of service you just can't get from the big telcos.



One Bill

We're a full service telecommunications provider meaning we can provide all your communications on one single bill. So that's one simple payment per month and one company to deal with. Just makes life simple.



Direct Contact

When you're with us you'll have our direct contact details so if you've got a question you know who to come to. It's the kind of personal service the big telcos just can't offer. Their loss, your gain.



Choice of Networks

We know reliability is crucial, it's just got to work. So we only partner with the tier 1 networks so you get the service you're paying for, in more places. And better still, we can offer the network that suits you, not us.



A Communications Partner

We believe in being a valued partner to our clients by offering honest and straightforward advice. We don't make the sale and run, we're here to stay, and we're here to do whatever we need to keep you happy.

Things You Should Know

1. All prices quoted are inc GST 2. Total Minimum commitment over 12 month term is \$1119.40 (Business Super Bundle), \$959.40 (Business Starter Bundle) 3. Offer only available to customers who take up full service fixed line (including long distance and calls to mobile services) and not available to all customers in all areas. 4. When a 12 month term is selected, it is a requirement that you pay your bill on the due date via direct debit. If you have selected a 24 month term, the direct debit payment requirement is optional and you may pay your account with any of the available payment methods noted on your monthly account. 5. Early Termination Fee: Should you cancel your Plan on any service, you will be charged an Early Termination Fee. The Early Termination Fee will be calculated as your monthly access fee multiplied by the months remaining in your contract term. 6. All Fixed wire services are covered by the Customer Service Guarantee Standard. Please refer to our Customer Service Guarantee Policy for details on the CSG Standard. 7. Please refer to our Standard Form of Agreement for terms of use on fixed wire products. 8. When we supply you a Basic Telephone Service that is a business service on the Business Plan, you must use the service in accordance with the following reasonable use policy: on average, 95% of local calls and National Calls made from your service last no more than an hour. We can collect information and investigate whether you are complying with the reasonable use policy. If we find that you aren't, and you do not comply within 30 days of us telling you, we can change your service to a Business Base Plan. This Acceptable Use Policy is not intended to release the Company from any obligation it has under any applicable legislation. 9. You can only choose a Business Plan for services using the Telstra public switched telephone network (except private payphones, services with Call Diversion Number Only, Number Redirection and Corporate Virtual Network). 10. Dishonoured direct debit payments may incur a charge. 11. FREE install for new services that have never previously been active with another provider. 12. Fast churn fee of \$44 applies for services churned from any provider who participates in the DSL/SSS transfer scheme. 13. "Fastest" Business Broadband will deliver speeds of up to 20Mbps at selected exchanges DSL Speeds are theoretical maximum speeds based on Telstra tests. Actual speeds may be less due to a number of factors including network configuration, line quality & length, exchange type, customer premises, interference, traffic, hardware and software. About 50% of customers on the 20Mbps plan can access speeds around 10Mbps or more. Some existing customers may need to purchase a new modem to achieve speeds in excess of 8Mbps. 14. Business bundle plans are only available in selected Telstra Zone 1, which are defined as ADSL2+ available. 15. Usage means monthly download data transfer, 1 Gigabyte = 1024 Megabytes or part thereof. 16. Excess data charged at \$5.50 per GB in 1 Megabyte increments. 17. Static IP address provided with the service as well as included free dial up hours. 18. Network Uptime guarantee of 99.6%. 19. Rebate calculated as 1 day of service access fee credited for each hour of network downtime over and above the guaranteed level. Network downtime does not include faults in the underlying telephony services from the exchange to the customer premises or any faults in the customers own network. Rebate must be claimed using our Standard Rebate Application Form within 3 months. Rebate will be applied as a credit against your bill. 20. Acceptable Usage Policy applies.

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