

Business Multi



Flexible Digital Phone Lines and Cheaper Calls

- ✓ Flexible solution for larger offices
- ✓ Great value line rental and call costs
- ✓ Keep the same numbers
- ✓ Direct Indial Range (100 numbers) - allows every staff member to have their own number
- ✓ Digital call quality
- ✓ Compatible with a wide range of digital PABX
- ✓ Hunt Groups - finds the first available person
- ✓ Optus advanced digital network
- ✓ Calling Number Display - show either the direct extension number or a main number
- ✓ Extension Level Billing - know how much each person uses the phone
- ✓ Remote Access - enables one channel to be able to control the PABX remotely
- ✓ Battery Backup - keeps the phones working should you have a power outage

More flexibility than standard ISDN

You can add or remove as many channels as you need to adapt to the growth of your business. Minimum of 10 channels required initially and then remove or add in single channels as desired.

Lower line rental and great value calls.

Business Multi offers substantially lower monthly costs vs. standard ISDN, and combined with a more efficient approach to the number of lines needed means it's one hell of a deal.

FREE installation on 24 month agreements.

Simply agree to stay with us for a minimum of 24 months and you qualify for a free installation no matter how many lines you have ordered (conditions apply).

Compatible with a wide range of digital PABX's.

If your business currently has a digital PABX then you can seamlessly use Business Multi. And if you don't have a PABX then come and talk to us and we can help.



Choose Your Plan

| Plan Term | Monthly Access | Min Cost 10/20/30 Channels | Installation Fee | Local Call | National Call | Calls to Mobile (same network) | Calls to Mobile (other network) |
|------------------|-------------------|---|-------------------|--------------|---------------|--------------------------------|---------------------------------|
| 12 Months | \$16 per Channel* | \$1920 (10) \$3840 (20) \$5760 (30) | \$100 per Channel | | | | |
| 24 Months | \$16 per Channel* | \$3840 (10) \$7680 (20) \$11,520 (30) | FREE | 4.4c per min | 6c per min | 18c per min | 20c per min |

All prices above are quoted Inc. GST * Min 10 channel block for first order, can be ordered on per channel basis thereafter.

Got any Questions?

 **1300 006 416**

 **connected@nobleheart.com.au**

 **www.nobleheart.com.au**



Why Choose Us?



Because we give the kind of service you just can't get from the big telcos.



One Bill

We're a full service telecommunications provider meaning we can provide all your communications on one single bill. So that's one simple payment per month and one company to deal with. Just makes life simple.



Direct Contact

When you're with us you'll have our direct contact details so if you've got a question you know who to come to. It's the kind of personal service the big telcos just can't offer. Their loss, your gain.



Choice of Networks

We know reliability is crucial, it's just got to work. So we only partner with the tier 1 networks so you get the service you're paying for, in more places. And better still, we can offer the network that suits you, not us.



A Communications Partner

We believe in being a valued partner to our clients by offering honest and straightforward advice. We don't make the sale and run, we're here to stay, and we're here to do whatever we need to keep you happy.

Things You Should Know

1. Minimum Monthly Commitment 12 Months – \$1920 (10 Channels), \$3840 (20 Channels), \$5760 (30 Channels). 2. Minimum Monthly Commitment 24 Months – \$3840 (10 Channels), \$7680 (20 Channels), \$11,520 (30 Channels). 3. The minimum monthly commitment advertised is based on choosing default channel options, you may choose to select a different number of channels other than the above your minimum commitment calculation is (No. of channels x monthly access per channel x months in commitment term as per your agreement) 4. Installation Fees – For fixed term contracts of 24 months or longer installation is free for those services on the Optus network (On-net). For contract term of 12 months (On-net) the following installation fee applies (inc GST); \$100 per channel. For all Off-net services, please refer to ISDN options. Multiline is only available in Optus On-net areas. 5. General Information for the Service - The Service allows you to make calls to, and receive calls from, local, National, International and mobile telephone numbers. The Service provides you with: (a) a telephone service connected to the Optus network; and/or (b) a virtual private network linking different types of access lines; and/or (c) a long distance telephone service between a calling party within Australia and a called number elsewhere in Australia or overseas. 6. Use of the Service - You must acquire the Service for at least the Committed Term, if any, specified in your Application. You must cooperate with our reasonable requests in connection with the Service. 7. Coverage - Optus MultiLine is available to customers in an Optus Network areas. For technical and commercial reasons not all business can be connected to MultiLine and the service may be delivered via another suitable method. Additional charges may apply. Please refer to Telstra ISDN pricing sheets. 8. Minimum Lines - A Multiline customer must have a minimum of 10 channels. Channels can be added in increment of 1 channel thereafter. 9. Equipment - You are responsible for any damage, destruction or theft of any of our equipment or Optus owned equipment. Specific configuration parameters for interworking with PABXs may be specified in the application form for your MultiLine service, including the number of digits sent by the Optus Network to the PABX (default 10), and whether the PABX requires the exchange to provide dial tone or ring tone (default no tones provided). 10. Number Portability – Not all numbers are able to be ported onto the Optus network. Portability of your number(s) may not be possible in circumstances including where your current carrier does not have a relevant agreement with Optus or where there are geographical limitations or exchange boundaries that prevent you from porting your number(s) 11. Porting Fees – Your current provider may charge you a porting away fee to port your numbers to the Optus network. You will be liable to pay any such charges directly to your current provider and should check these charges before proceeding with your application. 12. Suspension and Cancellation - You may cancel the Service at any time by giving 30 days notice to us but if you do so before the end of the Committed Term (where applicable), you may be required to pay an early termination fee.

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