

Ethernet in the First Mile Internet



Exceptional Value for Money Ethernet Service

- ✓ Business Grade Service Level Agreement with Core Network Availability of 99.6%
- ✓ Good coverage in Major Capital Cities
- ✓ Australian Based Technical Support with Experienced Engineers
- ✓ Powered by the Soul Ethernet network
- ✓ Symmetrical Upload and Download Speeds

Huge Bandwidth... small price tag.

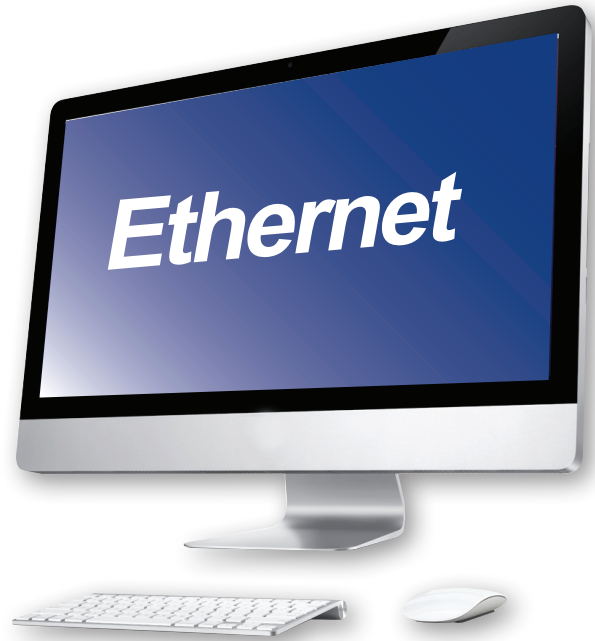
For businesses that need bandwidth to burn, but not with the hefty price tag that normally comes with a Ethernet technology. Our EFM services can provide up to 20Mb/20Mb of bandwidth. Perfect for those that require fast Internet access.

No excess usage charges.

Simple unlimited download, unshaped plans so you can use as much as you need without the fear of excess charges. No need to worry at the end of each month about being slowed to an unbearable speed either.

Service Level agreement with rebates.

Basic Service Level Agreement that provides financial rebates should we not meet our promises. We believe so much in our products and services, we're prepared to put our money where our mouth is.



Plan Options

| Bandwidth | Downloads | Monthly | Min Cost (24 mths) | Installation Fee |
|-----------------------------|-----------|---------|--------------------|------------------|
| 1Mb / 1Mb (2 Wire) | UNLIMITED | \$319 | \$8,355 | \$699 |
| 10Mb / 10Mb (4 Wire) | UNLIMITED | \$359 | \$9,315 | \$699 |
| 10Mb / 10Mb (6 Wire) | UNLIMITED | \$559 | \$14,115 | \$699 |
| 10Mb / 10Mb (8 Wire) | UNLIMITED | \$799 | \$19,875 | \$699 |
| 20Mb / 20Mb (8 Wire) | UNLIMITED | \$859 | \$21,315 | \$699 |

All prices quoted above Inc GST.

Got any Questions?

☎ **1300 006 416**

✉ **connected@nobleheart.com.au**

🌐 **www.nobleheart.com.au**



Why Choose Us?



Because we give the kind of service you just can't get from the big telcos.



One Bill

We're a full service telecommunications provider meaning we can provide all your communications on one single bill. So that's one simple payment per month and one company to deal with. Just makes life simple.



Direct Contact

When you're with us you'll have our direct contact details so if you've got a question you know who to come to. It's the kind of personal service the big telcos just can't offer. Their loss, your gain.



Choice of Networks

We know reliability is crucial, it's just got to work. So we only partner with the tier 1 networks so you get the service you're paying for, in more places. And better still, we can offer the network that suits you, not us.



A Communications Partner

We believe in being a valued partner to our clients by offering honest and straightforward advice. We don't make the sale and run, we're here to stay, and we're here to do whatever we need to keep you happy.

Things You Should Know

1. All prices quoted are inclusive of GST. 2. Ethernet in the First Mile or "EFM" minimum commitment over 24 months is as follows; \$8,355 (1Mb 2 Wire Unlimited plan), \$9,315 (10Mb 4 Wire Unlimited plan), \$14,115 (10Mb 6 Wire Unlimited plan), \$19,875 (10Mb 8 Wire Unlimited plan), \$21,315 (20Mb 8 Wire Unlimited plan) 3. Early termination fee, if you choose to cancel your service or it is disconnected for any reason within the 24 month contract term you will be charged an early termination fee comprised of your minimum monthly commitment as per your agreement with us multiplied by the months remaining in your contract. You must provide 30 days' notice to us to disconnect a service. 4. Speeds are theoretical maximum speeds. Actual speeds may be less due to a number of factors including network configuration, line quality & length, exchange type, customer premises interference, traffic, hardware and software. 5. Static IP address provided. 6. Network Uptime guarantee of 99.6%. Maximum available rebate in a month is \$50 incl GST. Network downtime does not include faults in the underlying service from the exchange to the customer premises or any faults in the customers own network. Rebate must be claimed using our Standard Rebate Application Form within 3 months. Rebate will be applied as a credit against your bill. 8. Acceptable Usage Policy Applies. 9. Pricing quoted is for services in a zone 1 exchange area.

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