



## The All-in-One Business PBX with Advanced Features and Low Cost Calls

- ✓ Fully featured Hosted Phone System
- ✓ Easily managed online
- ✓ Music on Hold included
- ✓ Flexible Auto Attendant and Hunt Groups
- ✓ Voicemail-to-Email & Fax-to-Email
- ✓ Direct Dial numbers
- ✓ No long term contracts
- ✓ Customise features according to user needs:  
Standard, Mobility, Executive
- ✓ NO line rental costs
- ✓ FREE Inter-Office calls
- ✓ Flat rate local & national calls



### Grow as you go simplicity

MyPBX is a monthly licensed service which replaces a traditional PBX. That means less upfront cost, allowing you to keep capital expenditure for other business needs. What's more you can increase or decrease licences as and when you need for simple scalability.

### Huge savings on call costs

With FREE calls between offices and flat rate local and national calls, staff can talk for as long as they like without you feeling the pinch.

### Features that enhance productivity

MyPBX offers all the advanced features you would expect from a traditional PBX. Our features and functionality can be adapted to suit your business needs to ensure that calls will be managed in the most efficient way.

### Future proof your Business

Moving your PBX from onsite hardware to an enterprise grade cloud environment both saves you on maintenance of your onsite PBX hardware and ensures that your system is always kept current with the latest updates. As our product evolves in the fast-changing Telco space, your business will be able to add cutting edge features and functionality without the need to buy a new PBX.

## Plan Options

Hosted PBX	User Licence Options	User Feature Options	Inter-Office Calls	Local Call	National Call	Calls to Mobile	Calls to 13 Numbers
Monthly Access \$20	Standard \$10	Fax-to-Email \$7	FREE	11c per call	11c per call	22c per min	33c per call
Hunt Groups: FREE Hunt Group Enhanced: \$12	Standard with Mobility \$15	Web Assistant \$6					
Auto Attendant \$20	Executive \$17	Conference Centre \$7 Each (min 5)					

All prices quoted above Inc GST. \$5 per DID Range, (Minimum 10 numbers).

\$55 connection fee. \$55 Business Hours porting fee\* **per porting authority form**

## Got any Questions?

**1300 006 416**

**connected@nobleheart.com.au**

**www.nobleheart.com.au**



## Features

### Smart Routing

MyPBX is a feature rich platform that allows businesses to solve process or resource issues through smart routing of calls.

### Feature Rich

We have included the most popular features in our group and standard licences. If there is something that your current system does that isn't on the list, please let us know and we can discuss a possible solution to suit your needs.

### Expert Support

One of the benefits of working with us is our understanding of the system and how it can work to your business needs.

Group Features	
Automated Attendant	✓
Hunt Groups	✓
Music On Hold	✓
Conference Centre	✓

Additional User Options	
Web Assistant	✓
Fax to Email	✓

User Features	Standard	Mobility	Executive
Call Hold & Transfer	✓	✓	✓
Call Forward	✓	✓	✓
Call Park	✓	✓	✓
Call Pick up	✓	✓	✓
Do Not Disturb	✓	✓	✓
Speed Dial	✓	✓	✓
3 Way Calling	✓	✓	✓
Voicemail to Email	✓	✓	✓
Call Waiting	✓	✓	✓
Anonymous Call Rejection	✓	✓	✓
Line Identification Restriction	✓	✓	✓
Automatic Callback	✓	✓	✓
Last Number Redial	✓	✓	✓
Simultaneous/Sequential Ring		✓	✓
Shared Call Appearance		✓	✓
Busy Lamp Field			✓
Call Forward Selective			✓
Call Notify			✓
Push to Talk			✓

## Got any Questions?

☎ **1300 006 416**

✉ [connected@nobleheart.com.au](mailto:connected@nobleheart.com.au)

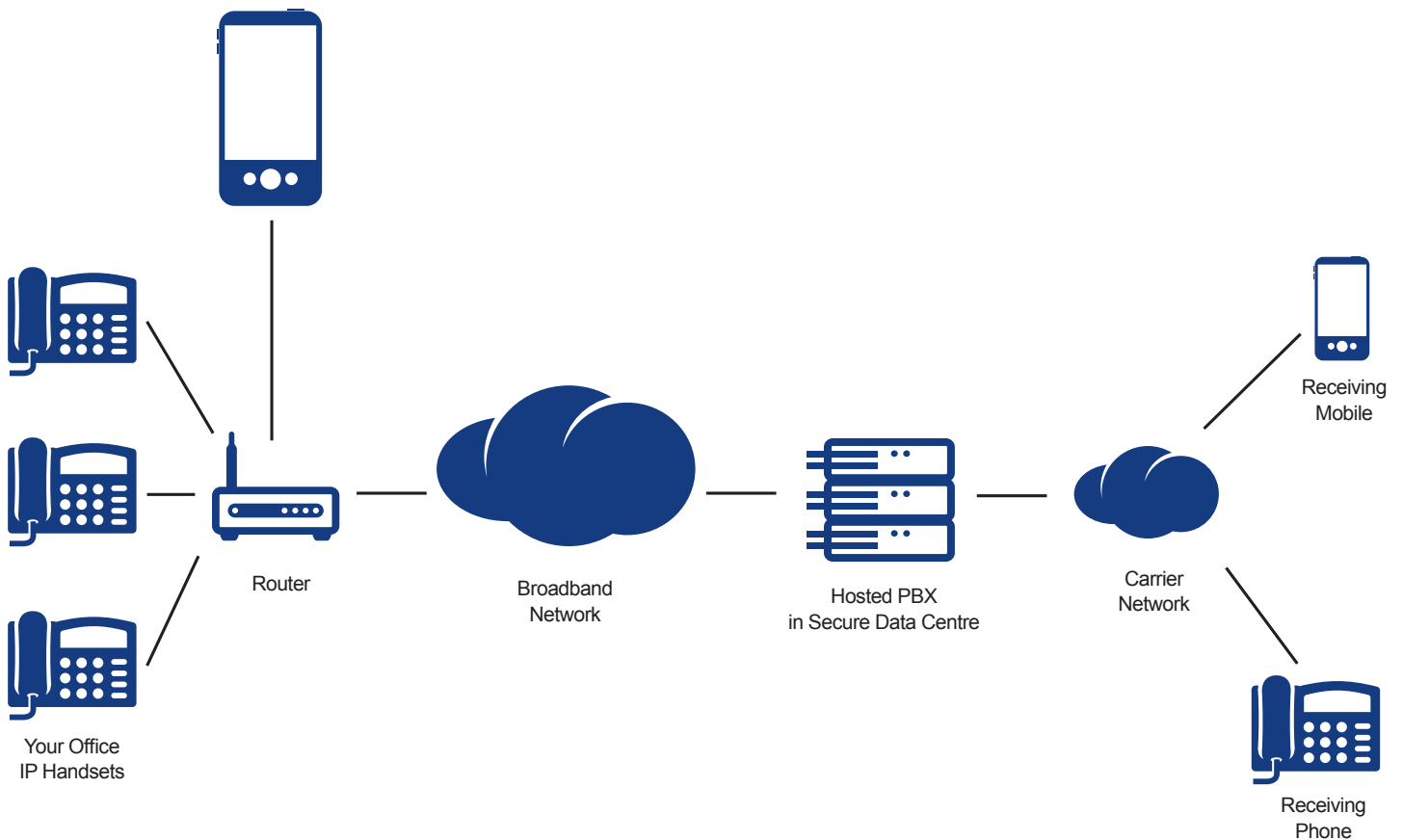
💻 [www.nobleheart.com.au](http://www.nobleheart.com.au)

# MyPBX



## How it Works

The below diagram shows the ideal way to create a dedicated network for IP Voice within your office. Of course, every office has different networking requirements, involving both your computers and IP handsets, but we can help advise on the best network to accommodate both your voice and data requirements.



## Got any Questions?

 **1300 006 416**

 [connected@nobleheart.com.au](mailto:connected@nobleheart.com.au)

 [www.nobleheart.com.au](http://www.nobleheart.com.au)



# MyPBX



## Choose Your IP Handsets

---



**Cisco SPA 303**  
1 Line Entry Level



**Cisco SPA 504G**  
4 Line General User



**Cisco SPA 525G**  
5 lines Premium



**Polycom IP331**  
2 Line Entry / General



**Polycom IP450**  
3 line Executive



**Polycom IP650**  
6 line Premium

## Choose Your Router / Switch

---



**Draytek 2860n**  
Triple WAN, Built in DSL modem for ADSL2+, 6-port Gigabit LAN Switch, Wireless



**Draytek 2710ne**  
ADSL 2+ Modem, Router, 4 Fast Ethernet LAN, Wireless.



**Cisco SF302-08P**  
8 POE Ports, Automatic QoS Provisioning



**Cisco SF300-24P**  
2 x combo GB + 2 x 10/100/1000, PoE, VLAN, QoS Provisioning

Note: Non-approved hardware will not be supported and will receive a best effort SLA.

## Got any Questions?

---

 **1300 006 416**

 **connected@nobleheart.com.au**

 **www.nobleheart.com.au**



# Why Choose Us?



Because we give the kind of service you just can't get from the big telcos.

---



## One Bill

We're a full service telecommunications provider meaning we can provide all your communications on one single bill. So that's one simple payment per month and one company to deal with. Just makes life simple.



## Direct Contact

When you're with us you'll have our direct contact details so if you've got a question you know who to come to. It's the kind of personal service the big telcos just can't offer. Their loss, your gain.



## Choice of Networks

We know reliability is crucial, it's just got to work. So we only partner with the tier 1 networks so you get the service you're paying for, in more places. And better still, we can offer the network that suits you, not us.



## A Communications Partner

We believe in being a valued partner to our clients by offering honest and straightforward advice. We don't make the sale and run, we're here to stay, and we're here to do whatever we need to keep you happy.

## Things You Should Know

---

1. In order to access the service, you will need a dedicated fixed line broadband Internet connection, such as ADSL 2+ or Business Grade Data you will also need IP Phones and a router and may need extra hardware depending on your set up e.g. switches. 2. We recommend that the Service be accessed with hardware supplied by us, using a broadband ADSL or Business Grade Data service supplied by us to our specifications. 3. The broadband speed required for the Service will depend on the number of concurrent calls and codec used by your device. We recommend that you have a dedicated Broadband connection for Voice services. Data transmission demands on your network may cause the bandwidth available for voice transmission to be limited if voice and data share the same connection. 4. Extra charges will be incurred for freight for any hardware. 5. Minimum 10 DID numbers purchased in blocks of 10. 6. Porting is charged per application. 7. International Calls are allowed by default, if you require this feature to be blocked you will need to contact us.

## Got any Questions?

---

 **1300 006 416**

 **connected@nobleheart.com.au**

 **www.nobleheart.com.au**

