

# Residential Bundle Plans



## Reliable, Superfast Internet for the Home

- ✓ Huge data allowances
- ✓ Line rental included
- ✓ Provided on Australia's biggest network
- ✓ Keep the same number
- ✓ Choose between email or paper bills
- ✓ Manage your account online
- ✓ Friendly customer service



### Save \$\$\$ on your telco bills by bundling your internet and phone services.

By bundling services together you can save money on your telecommunication needs for your home. Your services will come through on the same bill. An easy way to save!

### A variety of inclusions so you can choose plans that fit your lifestyle best.

Whether you are a small household with only basic telecommunications needs or a highly connected home that loves talking with family and surfing the web constantly, we have a plan to fit!

### Simple bundles for all types of homes including phone line and internet.

We've taken the complication out of our bundles – you get a phone line to keep in contact with friends and family and also our reliable internet service to browse the web and stay connected to the world!

### Choose Your Plan

Plan	Data Included	Access	Min Cost (12 Mths)	Local	National	13/1300	Telstra Mobiles	F2M - Other network
<b>Home Talk Bundle</b>	250GB	\$99.95	\$1,119.40	FREE	FREE	FREE	FREE	37c per min 45c connection
<b>Family Bundle</b>	50GB	\$79.95	\$959.40				37c per min	37c per min 45c connection

If you have chosen an unshaped plan, excess data used will be charged at \$5.50 per GB in 1 Megabyte Increments.

### Choose Your Modem / Router

Modems	NB604	NB604N
Description	Basic ADSL2+ Modem	ADSL2+ Modem with 4 Cable Ports and WIFI
Price	\$99	\$159

### Got any Questions?

📞 1300 006 416

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🌐 www.nobleheart.com.au



# Why Choose Us?



Because we give the kind of service you just can't get from the big telcos.



## One Bill

We're a full service telecommunications provider meaning we can provide all your communications on one single bill. So that's one simple payment per month and one company to deal with. Just makes life simple.



## Direct Contact

When you're with us you'll have our direct contact details so if you've got a question you know who to come to. It's the kind of personal service the big telcos just can't offer. Their loss, your gain.



## Choice of Networks

We know reliability is crucial, it's just got to work. So we only partner with the tier 1 networks so you get the service you're paying for, in more places. And better still, we can offer the network that suits you, not us.



## A Communications Partner

We believe in being a valued partner to our clients by offering honest and straightforward advice. We don't make the sale and run, we're here to stay, and we're here to do whatever we need to keep you happy.

## Things You Should Know

1. All prices quoted are Inc GST. 2 Total minimum commitment is \$1119.40 ( Home Talk Bundle), \$959.40 (Home Family Bundle) on a 12 month contract 3. Offer only available to customers who take up full service fixed line (including long distance and calls to mobile services) and is not available to all customers in all areas. All Fixed wire services are covered by the Customer Service Guarantee Standard and Universal Service Obligation. Please refer to our Customer Service Guarantee Policy for details on the CSG Standard. 4. Plans are available to PSTN fixed wire services. Please refer to our Standard Form of Agreement for terms of use on fixed wire products. 5. Top ten International destinations are : Canada, China, Germany, Greece, Hong Kong, New Zealand, Singapore, Taiwan, UK, USA. Top ten per minute rates and call caps apply only to calls terminating on a fixed line service in the international countries. Different rates apply for calls terminating on an overseas mobile service in those countries. 7. Dishonored direct debit payments may incur a charge. 8. Acceptable use policy applies to included call usage and data download. 9. FREE install for new services that have never previously been active with another provider. 10. Fast churn fee of \$44 applies for services churned from any provider who participates in the DSL/SSS transfer scheme. 11. Early termination fee, if you choose to cancel your service or it is disconnected for any reason within the 12 month contract term you will be charged an early termination fee comprised of your minimum monthly commitment as per your agreement with us multiplied by the months remaining in your contract. 12. Fastest™ broadband will deliver speeds of up to 20Mbps at selected exchanges where ADSL2+ is available 13. DSL Speeds are theoretical maximum speeds based on Telstra tests. Actual speeds may be less due to a number of factors including network configuration, line quality & length, exchange type, customer premises interference, traffic, hardware and software. 14. Residential bundle plans are only available in selected Telstra Zone 1, which are defined as ADSL2+ available. 15. If you have chosen a shaped plan, once you have reached your usage allowance, the speed of your service will slow to 256kbps. 16. Usage means monthly download data transfer, 1 Gigabyte = 1024 Megabytes. 17. If you have chosen an unshaped plan, excess data used will be charged at \$5.50 per GB in 1 Megabyte Increments. 18. A dynamic IP address will be provided with service. If a static IP address is required, customers will need to purchase a Business Broadband plan.

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