

# SHDSL Business Broadband



## Business Grade Broadband with the Same Upload and Download Speeds

- ✓ Best Broadband for Hosted Voice
- ✓ Perfect for Video Conferencing
- ✓ Ideal for online applications such as CRM
- ✓ Core Network Availability of 99.95% with Service Level Agreements, Restoration Targets and Rebates
- ✓ Static IP Address for networking
- ✓ Guaranteed bandwidth optional
- ✓ Australian based technical support



### Mission critical business broadband

When it just has to work, fast, both upload and download SHDSL is the broadband connection of choice. If your business uses online applications when saving and retrieving data, time is critical. You need a data connection that delivers. Simply put, if your business needs to be online, no ifs, no buts, then our SHDSL Broadband is for you

## Plan Options

Speed	Plan	Monthly Fee	Min Cost (24 mths)	Installation Fee
<b>1Mb / 1Mb</b>	SHDSL Lite	\$419	\$10,716	\$660
	SHDSL Standard	\$439	\$11,196	\$660
<b>2Mb / 2Mb</b>	SHDSL Lite	\$499	\$12,636	\$660
	SHDSL Standard	\$569	\$14,796	\$660
<b>4Mb / 4Mb</b>	SHDSL Lite	\$649	\$16,896	\$1,320
	SHDSL Standard	\$999	\$25,296	\$1,320
<b>10Mb / 10Mb</b>	SHDSL Lite	\$999	\$26,011	\$2,035
	SHDSL Standard	\$1,499	\$38,011	\$2,035

All prices quoted above Inc GST.

### Got any Questions?

☎ **1300 006 416**

✉ [connected@nobleheart.com.au](mailto:connected@nobleheart.com.au)

🌐 [www.nobleheart.com.au](http://www.nobleheart.com.au)



# Why Choose Us?



Because we give the kind of service you just can't get from the big telcos.



## One Bill

We're a full service telecommunications provider meaning we can provide all your communications on one single bill. So that's one simple payment per month and one company to deal with. Just makes life simple.



## Direct Contact

When you're with us you'll have our direct contact details so if you've got a question you know who to come to. It's the kind of personal service the big telcos just can't offer. Their loss, your gain.



## Choice of Networks

We know reliability is crucial, it's just got to work. So we only partner with the tier 1 networks so you get the service you're paying for, in more places. And better still, we can offer the network that suits you, not us.



## A Communications Partner

We believe in being a valued partner to our clients by offering honest and straightforward advice. We don't make the sale and run, we're here to stay, and we're here to do whatever we need to keep you happy.

## Things You Should Know

1. All prices quoted are inclusive of GST. 2. SHDSL minimum commitment over 24 months is as follows; \$10,716 (1Mb Lite Unlimited plan), \$ 12,636 (2Mb Lite Unlimited plan), \$16,896 (4Mb Lite Unlimited plan), \$26,011 (10Mb Lite Unlimited plan), \$11,196 (1Mb Standard Unlimited plan), \$14,796 (2Mb Standard Unlimited plan), \$25,296 (4Mb Standard Unlimited plan), \$38,011 (10Mb Standard Unlimited plan). 3. Early termination fee, if you choose to cancel your service or it is disconnected for any reason within the 24 month contract term you will be charged an early termination fee comprised of your minimum monthly commitment as per your agreement with us multiplied by the months remaining in your contract. You must provide 30 days' notice to us to disconnect a service. 4. SHDSL Speeds are theoretical maximum speeds based on Telstra tests. Actual speeds may be less due to a number of factors including network configuration, line quality & length, exchange type, customer premises interference, traffic, hardware and software. 5. Unlimited usage will not attract any excess fees. 6. Static IP address provided. 7. Network Uptime guarantee of 99.95%. Rebate calculated as 1 day of service access fee credited for each hour of network downtime over and above the guaranteed level. Network downtime does not include faults in the underlying service from the exchange to the customer premises or any faults in the customers own network. Rebate must be claimed using our Standard Rebate Application Form within 3 months. Rebate will be applied as a credit against your bill. Maximum rebate available is the minimum monthly charge for the service 8. Acceptable Usage Policy Applies. 9. Pricing quoted is for services in zone 1 or zone 2 exchange areas. If service falls under a zone 3 location, pricing is available on request.

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