

Voice on the NBN



Voice Only NBN Phone Plan

- ✓ Great call rates
- ✓ Provided on the National Broadband Network
- ✓ Keep the same number
- ✓ Choose between email or paper bills
- ✓ Manage your account online
- ✓ Friendly customer service

Simple phone plans on the National Broadband Network.

Our phone plans are straightforward and provide the flexibility of multiple delivery options to best suit your needs. (Analogue Voice or Voice)

Low per minute rates.

We get excellent calls rates so we can pass on savings to you.

Choose a Plan that suits you.

Whether you have a large family with a lot of people using the phone or a small office with only a low number of calls, we have the right plan for you that will give you the security in your bills.



Choose Your Plan

Plan	Access Fee	Min Monthly Cost	Local Calls	National Calls	Telstra Mobile	F2M - Other	13/1300	
NBN Talk	\$75.00	\$75.00	FREE					
NBN Base	\$55.00	\$55.00	20c per call	25c per min	37c per min	37c per min 45c Connection	36c per min	

All prices quoted above Inc GST.

Got any Questions?

 **1300 006 416**

 **connected@nobleheart.com.au**

 **www.nobleheart.com.au**

Retail Service Provider of



Why Choose Us?



Because we give the kind of service you just can't get from the big telcos.



One Bill

We're a full service telecommunications provider meaning we can provide all your communications on one single bill. So that's one simple payment per month and one company to deal with. Just makes life simple.



Direct Contact

When you're with us you'll have our direct contact details so if you've got a question you know who to come to. It's the kind of personal service the big telcos just can't offer. Their loss, your gain.



Choice of Networks

We know reliability is crucial, it's just got to work. So we only partner with the tier 1 networks so you get the service you're paying for, in more places. And better still, we can offer the network that suits you, not us.



A Communications Partner

We believe in being a valued partner to our clients by offering honest and straightforward advice. We don't make the sale and run, we're here to stay, and we're here to do whatever we need to keep you happy.

Things You Should Know

1. All prices quoted are inc GST. 2 Total minimum commitment over 24 months for Voice (using Home Network Gateway) is as follows: NBN Base \$1320.00 NBN Talk \$1800.00. Total minimum monthly commitment per month for Analogue Voice is as follows: NBN Base \$55.00 NBN Talk \$75.00 (using UNI-V port) 3. Offer only available to customers who take up full service fixed line (including long distance and calls to mobile services). 4. Customer Service Guarantee - You agree to waive the Customer Service Guarantee (CSG) when taking this service. If you do not choose to waive your rights under the Customer Service Guarantee, we cannot provide you with this service. 5. Plan is available using either the NBN Co UNI-V port (Analogue Voice) or via a UNI-D port using the Home Network Gateway supplied by us. (Voice) 6. Analogue Voice is not available in Fixed Wireless areas. 7. If you select the Voice service, it does not provide for continued telephone or data service operation in the event of a power failure or if the power is switched off at, or disconnected from, the power point. 8. Dishonoured direct debit payments may incur a charge. 9. Fair use policy applies to included call usage 10. If you choose to cancel your service or it is disconnected for any reason within the 24 month contract term you will be charged an early termination fee of \$15.00 inc GST multiplied by the remaining months in your contract. You must provide 30 days' notice to us to disconnect a service. An early termination fee does not apply for Analogue Voice only. 11. We will deliver your service to the Network Boundary Point at your premises, which is defined as the physical port or 'UNI' on the NBN Network Termination or port on the Home Network Gateway if selected. The cabling that is required in your premises beyond the Network Boundary Point is your cost and responsibility, as is the provision of a suitable 240V AC power outlet. 12. You must obtain the consent of the property owner to have the NBN installation performed. 13. The installation will be performed during business hours, and you will need to be home to provide access for the installation technicians. If you select to take the Home Network Gateway and choose the Professional Installation option, a second appointment will be required. 14. Priority Assistance is not available with this service.

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